Modem Kit for Remote Service

The modem kit is used with the INTREPID™ MicroPoint™, MicroNet™ and MicroTrack™ systems to communicate remotely with the processors to provide service diagnostics using the Installation/Service tool software. The kit includes an external modem (made by US Robotics), an A/B switchbox, interconnect cables (dB25 to dB25 and dB25 to dB9) and null modem. Please note that external modems do not always communicate correctly with soft modems (internal to PC’s or laptops). It is recommended to use two external modems for this service.


The modem is 10.875 inches in length x 5.75 inches in width x 4.875 inches in height (27.62 x 14.69 x 12.38 cm). It weighs 2 lbs. (.9kg). Available only with a 120 VAC power adapter.