When installing MicroPoint software on a Windows™ 7, 32 bit operating system, the Install Shield will create a new folder under All Programs and function normally when the program is launched.

However, installation on a Windows™ 7, 64 bit OS or Windows™ 8 OS, will prompt an incompatibility error message. For this instance, an executable program icon has been loaded onto the installation disk provided by Southwest Microwave for each program type; Installation Service Tool, Draw Tool and any Map Monitor applications.

In this case, loading of the executable programs will require that a desktop folder be created and that the individual program icons be selected and dragged from the installation disk into the folder. This will enable each program to be launched directly from the folder as well as ensuring that all files site associated those programs will be available when the application is launched.